# **New Team Member Orientation**



#### **Congratulations & Welcome to Vidant Duplin**

On behalf of all of the dedicated Vidant Health team members, we are excited for you to be joining our Voyage to Excellence. As a team, we strive to achieve our Mission, Vision, and Values. Working together, we will achieve our vision and goals of being a preferred healthcare provider, employer of choice and national leader in meeting the needs of the Eastern North Carolina communities we serve. Orientation is your first step of understanding our organizational culture, so welcome aboard as we look forward to welcoming you on your first day. The following information is designed to prepare you for orientation:

**Date & Time:** Candidates are notified by Vidant Duplin Human Resources representatives

**Parking:** Day one: Parking available in front outer edge

Day two: Refer to map below

**Location:** 2 South Classroom

**HR Contacts:** Melissa Herring 910-296-2847 Melissa.Herring@vidanthealth.com

Pansy Chase 910-296-2621 <u>Pansy.Chase@vidanthealth.com</u> Patrick Quigley 252-847-1199 <u>patrick.quigley@vidanthealth.com</u>

**What to Wear:** Business casual attire is appropriate on the first day of orientation. On the second day

you may dress as appropriate for your position, i.e. scrubs or business professional. See

RN/LPN: Black/White scrubs – Combination of the two, no designs

Nursing Assistant/ Telemetry Tech: Teal scrubs

Behavioral Health Associate: Teal scrubs

Clinical Non-Nursing (Pharmacy, Lab, Radiology, Respiratory): Navy Blue scrubs

OR/EVS/Food/Facilities Services: Uniforms or scrubs provided

Administration/HR/Accounting/Patient Access: Business Attire

## **Employee Parking**



Like many hospitals, our facility and parking lots have grown to cover the entire hospital property. During our busiest times, we have found that patients, family members and visitors grow frustrated because they have to wait for a parking space, or have to park in distant lots beyond the hospital grounds.

It's our goal to provide ample, nearby patient and visitor parking.

The front parking lot (in green) is reserved for patients and visitors.

Employee parking is located in the north and west lots (in blue).

If employee parking lots are full, employees are expected to park in Overflow Parking at the corner of W Hill St and NC-11 S

Students working, observing and/or training at the hospital will also park in Overflow Parking.

Employees are not permitted to park in the front Patient Parking Lot when working.

If you have any safety concerns, Vidant Company Police officers are glad to escort you to your vehicle. Please call them at 296-2762.



## **Vidant Duplin Hospital Orientation Schedule**

## Day 1: All Team Members

| 7:45 - 8:00   | Registration  | Pansy Chase          |
|---------------|---|----------------------|
| 8:00 - 8:15   | Welcome & Introductions   | Pansy Chase / MH     |
| 8:15 - 8:45   | Patient & Family Experience   | Pansy Chase / MH     |
| 8:45 - 9:00   | Collaborative Culture of Safety   | Pansy Chase / MH     |
| 9:00 - 9:15   | Break   |                      |
| 9:15 - 9:30   | Health & Wellness   | Suzanne Thomas/PC/MH |
| 9:30 - 9:45   | ERT and FAST  | Suzanne Thomas/PC/MH |
| 9:45 - 10:00  | Language Access Services  | Luke Sanders / MH    |
| 10:00 - 10:15 | Foundation  | Tom Fife / MH        |
| 10:15 - 10:30 | Risk Management   | Lisa Mitchell / MH   |
| 10:30 - 10:45 | НІРРА   | Nan Pate             |
| 10:45 - 11:00 | Lean  | Raul Medina/PC/MH    |
| 11:00 - 11:30 | Infection Prevention  | Caroline Rust/MH/PC  |
| 11:30 - 12:00 | Executive Presentation  | CEO Representative   |
| 12:00 - 1:00  | Lunch with Manager  |                      |
| 1:00 - 1:15   | Mission, Vision, and Values   | Melissa Herring/PC   |
| 1:15-1:30     | Benefits  | Melissa Herring      |
| 1:15 - 2:00   | Organizational Services Review  | Melissa Herring/PC   |
| 2:00 - 3:15   | Timeclock Tutorial/ Tour  | Melissa Herring/MT   |
| 3:15 - 4:30   | Start Learn Center Modules  • Enroll in EHR & NVCI courses, if applicable | Melissa Herring/MT   |

**Updated 11.11.19** 

<sup>\*\*</sup>This schedule is subject to change with a Holiday or inclement weather\*\*

| 8:00 - 12:15 | LearnCenter Modules *Nursing staff start with EHR modules first.* | Pansy Chase/Melissa Herring     |
|--------------|---|---------------------------------|
| 12:15 - 1:00 | Lunch   |                                 |
| 1:00 - 2:00  | Flexwork Training (see list below)                                | Sabrina Coburn / Michele Hunter |
| 2:00 - 2:15  | Break   |                                 |

| Flexwork Departments:   | Speech Language Pathology | Behavioral Health Associate | Nursing Supervisors     |
|-------------------------|---------------------------|-----------------------------|-------------------------|
| Nursing (Nurses & CNAs) | Radiology                 | Language Access Services    | Case Management         |
| Respiratory             | Surgical Services (OR)    | Occupational Health         | Patient Access Services |
| Laboratory              | Sleep Lab                 | Police                      | Business Office/PAS     |

## **Non-Nursing & Lab Employees**

| 2:15 - 4:30 Complete Learn Center Modules Lori Fulghum |  |
|--|--|
|--|--|

## **Nursing & Lab Employees**

| 2:15 - 2:45 | Nurses, CNAs, Lab Techs:  • AccuChek Training            | Lori Fulghum            |
|-------------|--|-------------------------|
| 2:45 - 3:30 | Review User-Specific Instructions                        | Lori Fulghum            |
| 3:30 - 3:45 | Nurses, CNA'sNot Behavioral Health Unit:  • Supply Pyxis | Amy Rhodes              |
| 3:45 - 4:00 | Nurses:  • Pharmacy / Medication Pyxis                   | Pharmacy Representative |

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| 8:00 - 4:00 | Complete unfinished modules & self-study assignments | 2 South Training Room |
|-------------|--|-----------------------|
|             | 455,8.11116.1165                                     |                       |
|             |  |                       |

## **Day 4: Nurses & Certified Nursing Assistants**

**Inpatient CNAs:** same as Day 3 above if needed.

## **IP Nurses:**

| 8:00 - 12:00 | Centralized EHR Training (IP Nurses)                           | Vidant Medical Center, Greenville |
|--------------|--|-----------------------------------|
| 12:00 - 4:00 | Complete unfinished modules & self-study assignments-If Needed | Vidant Medical Center, Greenville |

## **ED Nurses and ED CNA's:**

| 8:00 - 12:00 | Complete unfinished modules & self-study assignments-If Needed | Vidant Medical Center, Greenville |
|--------------|--|-----------------------------------|
| 1:00 - 5:00  | Centralized EHR Training (ED Nurses)                           | Vidant Medical Center, Greenville |

## **Day 5: Any New Team Members**

| 8:00 - 12:00  | Complete unfinished modules & self-study             | 2 South Training Room |
|---------------|--|-----------------------|
|               | assignments  |                       |
| 12:00 - 12:30 | Lunch  |                       |
| 12:30 - 4:30  | Complete unfinished modules & self-study assignments | 2 South Training Room |

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**Updated 11.11.19**