



Visitor Restrictions

Thank you for trusting ECU Health to care for you and your loved ones. The safety of our patients, visitors and team members is our top priority. As ECU Health monitors and responds to the COVID-19 pandemic across North Carolina, we are taking steps to ensure the safety of all. ECU Health remains vigilant with its screening process for all visitors, entry requirements and visitor restrictions by department. ECU Health continues to closely track local data, including COVID-19 cases in our region and hospitals, and will adjust visitation restrictions accordingly.

In following the ADA (Americans with Disabilities Act) guidelines, visitors who need assistance due to a disability may have an additional individual with them when visiting a loved one in an ECU Health facility to help navigate the current visitor guidelines.

ECU is committed to accommodating safe, compassionate visitation and supporting patients' healing process.

Visiting Hours and Restrictions by Department

All visitors must be screened and follow entry requirements:

Adult Inpatient

Hospital Inpatient Departments, Including Surgical Inpatients	Open Hours	<ul style="list-style-type: none">• Two (2) healthy adult visitors screened and masked at all times, one at a time in the room.• Visitors must stay in patient's room unless visiting the café.• One (1) designated healthy adult visitor may stay overnight. Overnight visitors may not switch out with other visitors.
Inpatient Rehab Facility at ECU Health Medical Center	Open hours	<ul style="list-style-type: none">• One (1) healthy adult visitor screened and masked at all times per patient at a time.• Visitors must stay with the patient unless visiting the café.• For COVID-positive adult patients, refer to COVID-Positive Adult Patients guidelines.• For patients under the age of 18, refer to Maynard Children's Hospital guidelines.
End-of-Life (Including COVID-Positive End-Of-Life Patients in all Palliative Care Locations)	Open hours	<ul style="list-style-type: none">• Family members who are screened and masked may visit with guidance from care team and should call the care team for guidance.
COVID-Positive Adult Patients (Including Inpatient Rehab at ECU Health Medical Center)	Times scheduled by care team	<ul style="list-style-type: none">• Visiting times scheduled by the patient's care team.• Two (2) designated healthy adult visitors in required PPE for duration of stay. One (1) visitor a time at the bedside.• Ask unit for accommodations regarding virtual visits.• For COVID-positive end-of-life visitation, refer to End-of-Life guidelines.• For patients under the age of 18, refer to Maynard Children's Hospital guidelines.

Behavioral Health	No visitors allowed	<ul style="list-style-type: none"> No visitors allowed. Ask care team for accommodations regarding virtual visits.
Pediatric Inpatient /Labor and Delivery		
Maynard Children's Hospital and Pediatric Patients Under 18	<p>Sibling visitation: 10 a.m. to 8 p.m.</p> <p>Open hours for all others</p>	<ul style="list-style-type: none"> Two (2) visitors can remain at the bedside 24/7. Four (4) designated caregivers are identified by the child's legal guardian on admission and are able to visit the child throughout the duration of the child's stay. Only (2) visitors are allowed at the bedside at any time. Siblings can be identified as a part of the four (4) approved visitors as desired by patient's legal guardian. Pediatric palliative or end-of-life visitation adjustments will be approved by clinical leadership based on the needs of the child. COVID-positive patient caregivers must remain in the patient's room at all times. COVID-positive patients are restricted to adult caregivers only.
Women's Center, Labor & Delivery, Maternity	<p>Sibling visitation: 10 a.m. to 8 p.m.</p> <p>Open hours for all others</p>	<ul style="list-style-type: none"> Four (4) designated visitors (includes labor partner or doula) are identified on admission and able to visit throughout duration of mother's stay. Siblings can be identified as a part of the four (4) approved visitors as desired by the patient. Only two (2) visitors are allowed at the bedside at any time. COVID-positive patient caregivers must remain in the patient's room at all times. COVID-positive patients are restricted to adult caregivers only.
Outpatient		
Medical Practices and Clinics (including Infusion, GI, Radiology and Pediatric Clinics)	During time of appointment	<ul style="list-style-type: none"> One (1) healthy adult visitor screened and masked at all times. When necessary, healthy young children can accompany the patient to appointment in addition to the one (1) healthy adult visitor. Alternative arrangements are encouraged if able. Pediatric Outpatient/Clinics: Two (2) visitors screened and masked at all times. Sibling can be considered 1 of the 2 visitors.
Emergency Departments		
Emergency Department	Open hours	<ul style="list-style-type: none"> One (1) healthy adult visitor screened and masked at all times. Visitor may switch out with one (1) other visitor. Pediatric patients: Two (2) guardians screened and masked at all times once patient is placed in a room. One (1) guardian with patient while in lobby.

Thank you for helping us keep those we love safe.

