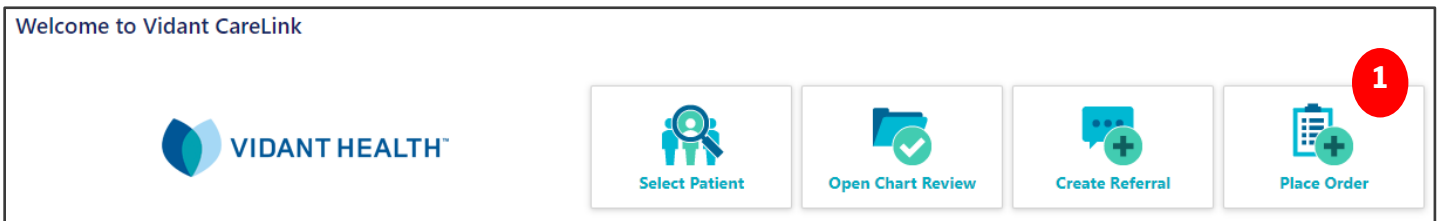


Vidant CareLink allows community users to send radiology orders electronically to any ECU Health facility. Users who submit radiology orders in CareLink will also have access to the Clinical Decision Support tool, ability to easily answer security questions related to the procedure ordered, and be able to submit directly to the department procedure needs to be performed at.

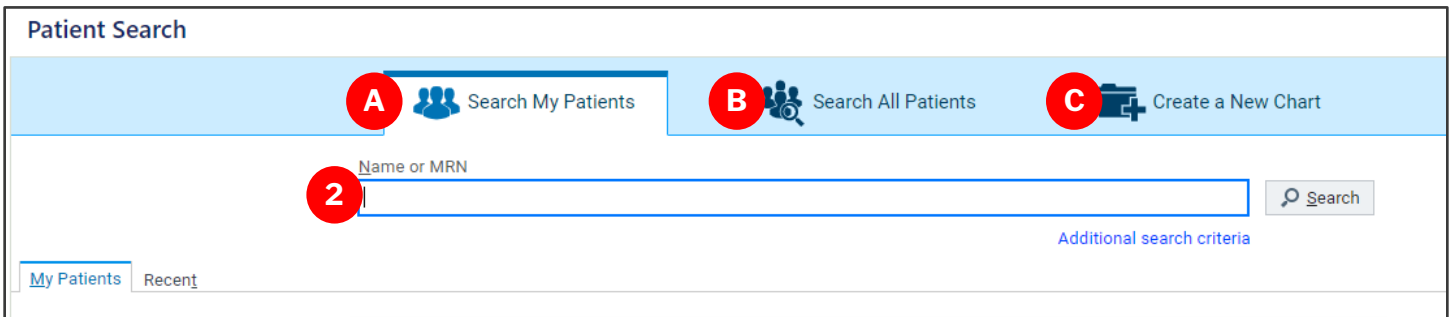
### Try It Out

#### To submit a radiology order to an ECU Health facility

1. Click the **[Place Order]** icon.



2. Search for patients using one of the following options:
  - a. Use **[Search My Patients]** if patient is linked to your practice or pulled up recently
  - b. Select **[Search All Patients]** if you do not find your patient in previous step
  - c. If unable to find patient following steps A & B, select **[Create a New Chart]**



**NOTE:** If a new chart is created, after completing all required fields, user can submit radiology order immediately.

3. Click **[Select Authorizing Provider]** and choose ordering provider from list, then select **[Accept]**.  
If your practice only has one provider, you will not see this screen – skip to step 4.

**Order Entry**

Select an authorizing provider for this order.

**3** **Select Authorizing Provider**

**Accept**

4. Type the radiology procedure name in the **[New procedure]** box and select the magnifying glass.

**Order Entry**

Preference List Dx Association

New procedure:  **4**

Unsigned new orders (0)

*No unsigned orders*

Orders signed in this encounter (0)

5. Select the appropriate radiology procedure requested by the ordering provider.

**Order Entry**

**Please make a selection**

Procedure:  **Search**

**My Preference List Matches:**

Name	Type	Px Code	Pref List
MRI SPINE LUMBAR W AND W/O IV CONTRAST	Rad	RAD3978005	CARELINK ORDERS
MRI SPINE LUMBAR W IV CONTRAST	Rad	RAD3971079	CARELINK ORDERS
MRI SPINE LUMBAR W/O IV CONTRAST	Rad	RAD3971018	CARELINK ORDERS

**5**

### 6. Complete **Edit Order** details.

- a. **Priority** – STAT [1] or Routine [2]
- b. **Questions** – complete all safety questions with a in this field. The questions will vary depending on the radiology procedure being ordered.
- c. **Scheduling instructions** –
  - i. Insert **Referral Authorization** number and **effective dates**. If no authorization is required, provide **reference number** from insurance and/or type **No Authorization Required**.
  - ii. If ordering provider is an APP, must include Supervising MD/DO's name.
  - iii. Insert any helpful information for the scheduler such as patient phone number, if interpreter is needed, etc., upload in step F. CareLink users can also edit patient phone number, address, and email address. – see **Editing Patient Demographics Tip Sheet**

**MRI HIP W IV CONTRAST LEFT** 6

Priority: Routine [2] ✓ Routine STAT A

Questions:

Question	Answer	Comment
1. Reason for Exam/Message for Radiologist (On-call # 252-847-6770)	<input type="text"/>	<span style="color: red; font-weight: bold; border: 1px solid red; border-radius: 50%; padding: 2px;">B</span> <input type="text"/>
2. Does the patient have a pacemaker, defibrillator or neurostimulator? (If Yes, the patient must go to Vidant Medical Center or Vidant Beaufort.)	<span style="background-color: #007060; color: white; padding: 2px 5px;">Yes</span> <span style="background-color: #007060; color: white; padding: 2px 5px;">No</span>	<input type="text"/>
3. Has the patient ever had brain surgery for aneurysm clips or coils?	<span style="background-color: #007060; color: white; padding: 2px 5px;">Yes</span> <span style="background-color: #007060; color: white; padding: 2px 5px;">No</span>	<input type="text"/>
4. Patients current weight?	<input type="text" value="172"/>	<input type="text"/>
5. Is Anesthesia needed?	<span style="background-color: #007060; color: white; padding: 2px 5px;">Yes</span> <span style="background-color: #007060; color: white; padding: 2px 5px;">No</span>	<input type="text"/>
6. Is the patient allergic to MRI contrast?	<input type="text"/>	<input type="text"/>
7. OK to change contrast?	<input type="text" value="Yes, Per Protocol"/>	<input type="text"/>
8. Release to patient	<input type="text" value="Immediate"/>	<input type="text"/>

Reference links: [1. Reason for Exam Helpful Hints](#)

Comment:

Scheduling instructions: You have SmartTools that must be resolved or removed ([More Information](#)). C

INSERT MESSAGE FOR SCHEDULERS

Referral Authorization: \*\*\*

Name of Supervising MD/DO required if APP ordering: \*\*\*

- d. **Dx association** – Select or search for the specific diagnosis – All diagnoses associated with the radiology procedure will have a checkmark in a blue box. If a diagnosis code is keyed in error, select blue box to remove it from the order.

Dx association: <b>Recent</b>	
<input checked="" type="checkbox"/>	BILATERAL LOW BACK PAIN, UNSPECIFIED CHRONICITY, UNSPECIFIED WHETHER SCIATICA PRESENT M54.50
<input type="checkbox"/>	ACUTE RIGHT-SIDED LOW BACK PAIN WITH SCIATICA, SCIATICA LATERALITY UNSPECIFIED M54.40

Add a new diagnosis:

If a more specific diagnosis is needed, the box below will open and must be completed to generate appropriate code. Can use either the **Calculator** or **List** tabs to obtain a more specific diagnosis code. If using **Calculator**, select a blue box in each section until diagnosis code is generated, then select **[Accept]**.

### Pick a Billable Diagnosis

Select a more specific diagnosis in order to bill for your work.

**Calculator** | List

**Problem: Back pain**

Back pain location:

Chronicity:

Back pain laterality:

Sciatica presence:

Sciatica laterality:

Resolved: Does not resolve

**NOTE:** The referring office will be contacted to provide a more specific diagnosis if an unspecified diagnosis is entered OR if a pre-procedural visit diagnosis is listed alone.

- e. **Referral:** **To dept** – use *CareLink Radiology Department List* to select appropriate location and department patient needs to have radiology procedure done.

ID	Department	Center	Specialty	Location	Service Area
2600181200	VMC-MRI	VIDANT MEDICAL CENTER	Radiology	RL VIDANT MEDICAL CENTER	SA VIDANT HEALTH

- f. **Attach files** – Upload patient demographics, insurance information, or order from your EHR. Once **Edit Order** section is complete, select **[Accept]**.

7. If no additional radiology procedures are need to be ordered, select **[Sign Orders]**.

8. **Order Decision Support** – some orders for **CT, MRI, PET, or Nuclear Medicine** may require the user to obtain an **Appropriate User Criteria (AUC)** score before proceeding to the next step. This box will pop-up after selecting **[Sign Orders]** when an AUC score is recommended.

Order Entry > Order Decision Support

**Imaging Appropriateness Decision Support Available**

**You can use the tool by clicking the link below.**

Please address all other BestPractice Advisories in this window before clicking the link below. Once you have clicked the link, you may not be able to return to any unaddressed advisories.

Use of this tool may be required in order for furnishing of advanced imaging orders to be reimbursed.

[Stanson-Premier CDS Application](#)

**NOTE:** To review the order placed in patients chart, select **Chart Review** and then **Encounters** tab. Results will populate under the **Imaging** tab once the procedure is complete.

After selecting the link **Stanson-Premier CDS Application link**, the following screens may appear depending on the procedure and diagnosis code selected.

**NOTE:** The Appropriate Use Criteria (AUC) score of “Indeterminate” or “Inappropriate” will not restrict scheduling at this time, but may in the future.

If another radiology procedure is selected under “Recommended Actions” the system will generate the pop-up box below. Once user selects [**Accept**] it will populate the new order to complete and delete the order that was deemed “Inappropriate” by the Clinical Decision Support tool.

**Imaging Appropriateness Decision Support Available**

**You can use the tool by clicking the link below.**

Please address all other BestPractice Advisories in this window before clicking the link below. Once you have clicked the link, you may not be able to return to any unaddressed advisories.

Use of this tool may be required in order for furnishing of advanced imaging orders to be reimbursed.

[Stanson-Premier CDS Application](#)

Apply the following changes:

- Add XRAY HIP 1 VIEW LEFT
- Remove MRI HIP W AND WO IV CONTRAST LEFT Routine, Routine, Expected: 7/11/2022, Expires: 7/11/2023 Reason for Exam/Message for Radiologist (On-call # 252-847-6770): test Does the pa...

### AUC Score Guidelines

#### Diagnostic Radiology Procedures that require an Appropriate Use Criteria (AUC) Score be assigned

- Computed Tomography (CT)
- Nuclear Medicine
- Positron Emission Tomography (PET)
- Magnetic Resonance Imaging (MRI)

#### Clinical Indications that apply

- Coronary Artery Disease
- Headache (traumatic & non-traumatic)
- Low back pain
- Cancer of the lung (primary or metastatic, suspected or diagnosed)
- Suspected Pulmonary Embolism
- Hip pain
- Cervical or neck pain
- Shoulder pain (to include suspected rotator cuff injury)

#### Appropriateness Score (receiving an Indeterminate or Inappropriate score will not affect scheduling)

- Appropriate
- Indeterminate
- Inappropriate

Providing specific information such as **primary symptom, duration, progression**, and/or **attempted treatments** will reduce the number of Best Practice Advisories seeking more information and allow the system to provide a more accurate AUC score.

Failure to obtain an AUC score can have an impact on the ordering provider's NPI score and ECU Health is committed to providing the tools needed to be successful when the new CMS guidelines take effect.

9. The Patient Access Services (PAS) team at the location selected in step 6e will contact the patient to schedule radiology procedure.

*A PAS team member may contact you with additional questions related to the order submitted.*

For questions or issues with CareLink, contact the Physician Outreach Team at  
[PhysicianOutreach@vidanthealth.com](mailto:PhysicianOutreach@vidanthealth.com)