

Information about Workers Compensation



INFORMATION ABOUT WORKERS COMPENSATION

Q. If I am injured at work; what do I do?

A. Report the injury to your supervisor/manager immediately. Complete an Employee Event Report, and have your supervisor/charge person sign it and then take it to ECU Health Occupational Health. If ECU Health Occupational Health is closed, fax the Event Report to ECU Health Occupational Health at (252)847-6831. If the office is closed and you need immediate medical attention, take the event report to the Emergency Department. (Either your supervisor or the Patient Care Coordinator can authorize the initial treatment). You should contact ECU Health Occupational Health/Workers' Comp at (252)847-0095 as soon as possible in order to schedule an appointment.

Do Not Leave the Event Report in the Emergency Department

Contact the ECU Health Workers' Compensation Team at (252)847-0095 and someone will schedule an appointment for you to see the Workers' Compensation Provider.

Q. Can I go to my own personal physician for treatment?

A. If you choose to go to your own physician, ECU Health Workers' Compensation will not pay for the treatment. You must see the ECU Health Workers' Compensation Provider or be referred by him/her in order for the visit to be covered.

Q. Who determines whether my injury is covered by ECU Health Workers' Compensation (compensable)?

A. PMA Companies is the third party administrator for ECU Health. PMA will determine whether a claim is compensable or not. You will be contacted by a PMA adjuster for additional information before making a determination. Compensability is determined in accordance with the rules of the N.C. Industrial Commission. THE ECU HEALTH OCCUPATIONAL HEALTH PROVIDER NURSE DOES NOT MAKE DECISIONS REGARDING COMPENSABILITY.

Q. Will my bills be paid until the determination of compensability is made?

A. Yes, as long as you follow the proper protocol, your charges will be paid until compensability is determined.

Q. What happens if the Workers' Compensation Provider places restrictions on my work?

A. The ECU Health Workers' Compensation Team will notify your manager/supervisor of any restrictions. The manager/supervisor will decide whether your restrictions can be accommodated in your department.

Q. What do I do if I have a problem due to my work related injury and I am not scheduled to see the doctor?

A. Please call (252)847-0095 to speak with someone from the ECU Health Workers' Compensation Team if you have any questions regarding a work related injury.

Q. What do I do if I have to fill a prescription at an outside pharmacy?

A. Whenever possible please have prescriptions filled at the ECU Health Employee Pharmacy. If this is not possible, save the receipt and give it to the Workers' Compensation Specialist. After it is processed, you will be reimbursed.

Q. If I think I'm having a reaction to the medication the doctor ordered, what should I do?

A. Stop taking the medication and call the ECU Health Workers' Compensation Team at (252)847-0095.

Q. If I am unable to come in to work due to pain; what should I do?

A. Call the ECU Health Workers' Compensation Team immediately at (252)847-0095 when not reporting to work. We will then arrange for you to be seen by the provider the same day of call out. If you fail to attend appointment, the absence will be unexcused under ECU Health Workers' Compensation. Please remember you must ALWAYS notify your supervisor and follow unit policy regarding absences.

If you have any questions, call the ECU Health Workers' Compensation Team at (252)847-0095.