Visitor Restrictions

Thank you for trusting ECU Health to care for you and your loved ones. The safety of our patients, visitors and team members is our top priority. In response to the low prevalence of infectious diseases in our communities, masks are currently optional for healthy patients, visitors and team members at all ECU Health facilities. Patients may request their direct care team to wear a mask while providing direct care. Masks are required for those who feel sick, have had a recent exposure to or have symptoms of an infectious virus: fever, cough and runny nose.

ECU Health is taking steps to ensure the safety of all and remains vigilant with its screening process for all visitors, entry requirements and visitor restrictions by department. ECU Health continues to closely track local data and will adjust visitation restrictions accordingly.

In following the ADA (Americans with Disabilities Act) guidelines, visitors who need assistance due to a disability may have an additional individual with them when visiting a loved one in an ECU Health facility to help navigate the current visitor guidelines.

ECU Health is committed to accommodating safe, compassionate visitation and supporting patients' healing process.

Visiting Hours and Restrictions by Department All visitors must follow entry requirements: Adult Inpatient			
Inpatient Rehab Facility at ECU Health Medical Center	Sibling visitation for pediatric patients: 10 a.m. to 8 p.m. Open hours for all others	 Two (2) healthy visitors over age 12. Visitors may switch out with other visitors. For patients under the age of 18, refer to Maynard Children's Hospital guidelines. 	
End-of-Life (Including COVID-Positive End-Of-Life Patients in all Palliative Care Locations)	Open hours	Family members may visit with guidance from care team and should call the unit for guidance.	
Behavioral Health	Time scheduled by care team	 Visitors may visit with guidance from care team and should call the unit for guidance. 	

Pediatric Inpatient /Labor and Delivery			
Maynard Children's Hospital and Pediatric Patients Under 18	Sibling visitation: 10 a.m. to 8 p.m. Open hours for all others	 A list of six (6) designated caregivers/visitors are identified on admission by the child's legal guardian and are able to visit throughout the duration of the child's stay. Siblings under the age of 18 must be accompanied by an adult at all times, and virtual visits are offered for siblings unable to visit in person. 	
Women's Center, Labor & Delivery, Maternity	Sibling visitation: 10 a.m. to 8 p.m. Open hours for all others	 A list of six (6) designated visitors (includes labor partner or doula) are identified on admission and are able to visit throughout the duration of your stay. Siblings under the age of 18 must be accompanied by an adult at all times, and virtual visits are offered for siblings unable to visit in person. 	
Outpatient			
Medical Practices and Clinics (including Infusion, GI, Radiology and Pediatric Clinics)	During time of appointment	 Two (2) healthy visitors over age 12. When necessary, healthy young children can accompany the patient to appointment in addition to the two (2) healthy adult visitors. 	
Emergency Departments			
Emergency Department	Open hours	Two (2) healthy visitors over age 12.	

Thank you for helping us keep those we love safe.

