

ECU Health Medical Center is the flagship medical center for ECU Health — a private, not-for-profit health care system. The medical center is a tertiary referral center, providing health services to more than 1.4 million people in 29 counties. We also serve as the teaching hospital for The Brody School of Medicine at East Carolina University.



In partnership with multiple community hospitals and other health services that make up ECU Health, our mission is to improve the health and well-being of eastern North Carolina.

Parking

Family members and visitors may park in the lot directly in front of the medical center.

Free campus shuttle service is available by dialing 252-847-1547:

- Weekdays4 a.m. – 8 p.m.
- Saturday7 a.m. - 3:30 p.m.
- Observed weekday holidays. . . 7 a.m. – 3:30 p.m.

Handicapped parking can be found in every visitor parking lot. If all handicapped parking spaces are full, please ask a parking attendant for assistance.

Family and visitors

We recognize family members and friends as a major support system for patients. Your family members and a support person can be anyone with whom you have a genetic, legal or emotional relationship. You decide who these people are and how you would like them involved in your care. We do not consider your family members and support person to be visitors.

According to your preference, your family members and a support person can generally remain with you during your stay. If you would like an adult family member or support person to remain with you overnight, discuss this with your nurse to assure adequate space is available.

You can find the latest visitor information at ECUHealth.org/visit.

Dining

The cafeteria is located on the first floor of the medical center.

- Breakfast6 a.m. – 10:15 a.m.
- Lunch 11 a.m. – 2 p.m.
- Limited services.....2 p.m. – 4 p.m.
- Dinner4 p.m. – 8 p.m.
- Late night services.....10 p.m. – 6 a.m.

The coffee shop, located in the ECU Health Medical Center lobby, is open 7 a.m. – 3 p.m. The Café, located in East Carolina Heart Institute, is open Monday – Friday, 6 a.m. – 2 p.m.; Saturday – Sunday, 6 a.m. – 2 p.m. The Café Bay, located in the Children’s Hospital, is open Monday – Friday, 7 a.m. – 2 p.m.

Chapel

The Service League Interfaith Chapel is located adjacent to the Visitor’s Lobby on the first floor. The chapel is open from 6 a.m. – 9 p.m. daily and nearby meditation rooms are available 24 hours per day for prayer and meditation. A meditation room is located on the fourth floor of the North Tower. You can access a hospital chaplain by calling 252-847-4790. In addition, a meditation room is located in the Cancer Center inside the Resource Center. Also, in the Cancer Center are several healing gardens.

Gift shop

The Main gift shop is located on the lobby floor of the hospital. Hours are:

- Monday – Friday 9 a.m. – 8 p.m.
- Saturday9 a.m. – 6 p.m.
- Sunday1 p.m. – 6 p.m.

The gift shops have jewelry, clothing, handbags, home décor, spa items, plush, baby items, greeting cards, books, blankets, reading glasses, inspirational items, food, toiletries, balloons, plants and flowers. Delivery is available.

The Treasure Chest, located in the Children’s Hospital, is open Monday – Friday, 10 a.m. – 3 p.m. and closed on Saturday and Sunday.

The Hope and Caring Boutique, located in the Cancer Center, is open Monday – Friday, 9 a.m. – 3 p.m. and closed on Saturday and Sunday.

Tobacco-free

We are a tobacco-free facility. The use of tobacco products is prohibited on our campus.

Help Us Provide a Healing Environment

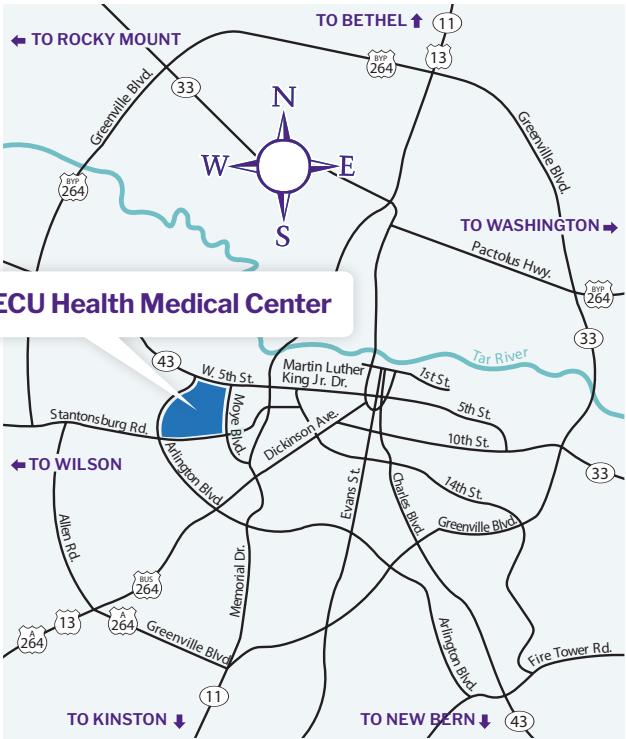
ECU Health is committed to providing a healing environment where everyone is valued and included.

We believe in treating each other with respect. We do not tolerate aggressive behavior of any kind. Aggressive behavior is more than physical assault.

It may also take the form of the following:

- Verbal harassment
- Abusive or sexual language
- Inappropriate comments, gestures, or physical contact
- Bullying or threats

Exhibiting the above will result in removal from the facility.



ECU Health Medical Center

2100 Stantonsburg Road | Greenville, NC 27834
ECUHealth.org

Frequently called phone numbers

General information	252-847-4100
Administration	252-847-4451
Admissions	252-847-4540
Emergency department	252-847-0279 or 252-847-0191
Human resources	252-847-4130
Medical records	252-847-4468
Pastoral care	252-847-4790
Patient accounts	252-847-4472

23-MC-004 March



Let us be
your guide.

Information for family
members and visitors

