



# Visiting ECU Health

Thank you for trusting ECU Health to care for you and your loved ones. The safety of our patients, visitors and team members is our top priority. ECU Health is taking steps to ensure the safety of all and remains vigilant with its screening process for all visitors, entry requirements and safe visitation guidelines by department. All visitors are required to check in at the visitor management kiosks.

In following the ADA (Americans with Disabilities Act) guidelines, visitors who need assistance due to a disability may have an additional individual with them when visiting a loved one in an ECU Health facility to help navigate the current visitor guidelines.

## Help Us Provide a Healing Environment

ECU Health is committed to providing a healing environment where everyone is valued and included.

We believe in treating each other with respect. We do not tolerate aggressive behavior of any kind. Aggressive behavior is more than physical assault. It may also take the form of the following:

- Verbal harassment
- Abusive or sexual language
- Inappropriate comments, gestures, or physical contact
- Bullying or threats

***Exhibiting the above will result in removal from the facility.***

## Visiting Hours and Guidelines by Department

All visitors must follow entry requirements

Visitation hour may vary by location

### Adult Inpatient

Hospital Inpatient Departments, Including Surgical Inpatients	6 a.m. to 9 p.m.	<ul style="list-style-type: none"><li>• Four (4) healthy visitors are allowed at the same time.</li><li>• Two (2) adult visitors may spend the night, and should check in again the next morning unless they leave the hospital before 9 a.m.</li></ul>
Intensive Care Units	6 a.m. to 9 p.m.	<ul style="list-style-type: none"><li>• Four (4) healthy visitors allowed on the unit and two (2) healthy visitors allowed in patient room at same time.</li><li>• Visitors may be asked to wait in the sub-waiting areas at times for the patient's well-being or dignity.</li><li>• Two (2) adult visitors may spend the night and should check in the next morning unless they leave the hospital before 9 a.m.</li></ul>

Inpatient Rehab Facility at ECU Health Medical Center	6 a.m. to 9 p.m.	<ul style="list-style-type: none"> <li>• Four (4) healthy visitors are allowed at the same time.</li> <li>• For patients under the age of 18, refer to Maynard Children’s Hospital guidelines.</li> </ul>
End-of-Life (Including COVID-Positive End-Of-Life Patients in all Palliative Care Locations)	6 a.m. to 9 p.m.	<ul style="list-style-type: none"> <li>• Six (6) healthy visitors are allowed at the same time.</li> <li>• For patients under the age of 18, refer to Maynard Children’s Hospital guidelines.</li> </ul>
Behavioral Health	Time scheduled by care team	<ul style="list-style-type: none"> <li>• Visitors may visit with guidance from care team and should call the unit for guidance.</li> </ul>
<b>Pediatric Inpatient/Labor and Delivery</b>		
Maynard Children’s Hospital and Pediatric Patients Under 18	6 a.m. to 9 p.m.	<ul style="list-style-type: none"> <li>• When a minor is admitted, the legal guardian designates six (6) people who are able to visit during the child’s stay. This may include caregivers, visitors and siblings.</li> <li>• An adult who is not the patient must accompany siblings under the age of 18 at all times.</li> <li>• The care team can arrange virtual visits for siblings who are not able to visit in person.</li> </ul>
Women’s Center, Labor & Delivery, Maternity	6 a.m. to 9 p.m.	<ul style="list-style-type: none"> <li>• During admission, the patient identifies six (6) designated visitors (includes labor partner or doula) who are able to visit during the stay.</li> <li>• An adult who is not the patient must accompany siblings under the age of 18 at all times.</li> <li>• The care team can arrange virtual visits for siblings who are not able to visit in person.</li> </ul>
<b>Outpatient</b>		
Ambulatory Surgical Units, Medical Practices and Clinics (including Infusion, GI, Radiology and Pediatric Clinics)	During time of appointment	<ul style="list-style-type: none"> <li>• Two (2) healthy adult visitors.</li> <li>• When necessary, healthy young children can accompany the patient to appointment in addition to the two (2) healthy adult visitors.</li> </ul>
<b>Emergency Departments</b>		
Emergency Department	Open hours	<ul style="list-style-type: none"> <li>• Two (2) healthy visitors over age 12.</li> </ul>

**Thank you for helping us keep those we love safe.**

