



Vital Talk: Mastering Tough Conversations

Do you want to become an expert communicator with your patients?

Join us for Mastering Tough Conversations, a VitalTalk course taught by ECU Health and ECU VitalTalk certified faculty. This course is free for all ECU or ECU Health Physicians/Providers, as well as interdisciplinary team members.

What you will get from participating:

- An enhanced understanding of what matters most to your patients, and ability to align care to their values.
- Recognition of, and empathic support for, patients' emotional cues when conveying difficult news.
- Greater resilience and a deeper connection with your patients, especially when there is no "fix" or "next treatment option" for their medical ailment(s).
- Tools and resources that you can use with any difficult or challenging discussion.
- Improved self-awareness and listening skills that translate into improved patient/family satisfaction.
- CME Credit Awarded **7.5 hours for Physicians/Providers**
- Continuing Education Credit Awarded 7.5 hours for nurses, social workers, chaplains and other interdisciplinary team members.

All Mastering Tough Conversations courses will be held in-person:

Eastern AHEC

2600 W. Arlington Blvd.
Greenville, NC

8am-5pm

Physician/Provider Program Dates:

Wednesday - 4.17.24

Tuesday - 6.11.24

Tuesday - 10.15.24

Interdisciplinary Team Member Program Dates:

Tuesday - 3.12.24

Thursday - 5.16.24

Wednesday - 9.11.24

Register here:

tiny.cc/ToughConversations