ECU Health Bertie Hospital

Unit Fact Sheets

Emergency Department

Medicine Acute Inpatient, Family Medicine, Outpatient Specialty Clinic

Peri-Operative Main Operating Room, Post Anesthesia Care

Surgical Services Ambulatory Surgical



Emergency Department ECU Health Bertie Hospital

Overview

Bed Count: 10-bed unit
Staffing Ratios: 1:4 RN to Patient
Shift Options: Day, Night, Rotating Day/Night
Scheduling: Self-scheduling
Primary Population: Management of any emergent, urgent, or non-urgent patient
Leadership: Kaili Nixon, Nurse Manager, knixon@ecuhealth.org / Jessica Price, Assistant Nurse Manager, jessica.price@ecuhealth.org

Patient Care

The population consists of pediatrics and adults. This includes, but is not limited to:

- Acute stroke management (ischemic, hemorrhagic, SAH, etc.)
- Trauma/lacerations
- Seizure management (epilepsy, post-ictal and pseudo-seizures)
- Hypertensive emergencies
- Hyper/hypoglycemia
- STEMI

Patients in this setting may require frequent assessments and collaborative evaluations to manage care status. Continuity of care is facilitated in this unit through admission, transfer, or consultation for optimization of clinical outcomes.

Registered nurses provide care in conjunction with the nursing assistant and providers.

- IV start skills
- Peripheral lab draws
- Various intravenous drips (e.g. cardiac, insulin, heparin, and cardiac monitoring)
- NIHSS
- Collaboration with the multidisciplinary team

Acute Inpatient Unit ECU Health Bertie Hospital

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Overview

Bed Count: 6-bed flex unit (intermediate and general)

Staffing Ratios: 1:3 RN-to-patient

Shift Options: Day, night, rotating day/night, rotating weekends

Scheduling: Self-scheduling Track

Primary Population: Acute stroke management, end-of-life care, acute respiratory management, CHF exacerbation, diabetes mellitus with complications, acute renal insufficiency, metabolic encephalopathy, rhabdomyolysis, management of acute pulmonary embolism/deep vein thrombus

Leadership: Kelsey Gurganus, RN Nurse Manager, kelsey.gurganus@ecuhealth.org / Kelly Winborne, Assistant Nurse Manager, kelly.winborne@ecuhealth.org

Patient Care

The population consists of neuro-medicine and neurosurgical subspecialties. Patients in this setting may require frequent medical assessments and collaborative evaluations to manage care status. Continuity of care is facilitated in this unit through a multidisciplinary approach for optimization of clinical outcomes.

Registered nurses provide care in conjunction with the medical team. Assignments are based on the patient's needs and the resources available. BLS/ACLS is required.

- NIHSS
- NGT placement and management
- IV start skills
- Peripheral lab draws
- Various intravenous drips (e.g. insulin, Lasix, heparin)

Family Medicine ECU Health Bertie Hospital

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Overview

Bed Count: 12 exam rooms

Staffing Ratios: 1:1 provider-to-RN

Shift Options: Days

Scheduling: Monday-Friday, 8 a.m. - 5 p.m. (closed weekends & holidays)

Primary Population: Treatment of acute illness, chronic disease management and preventive screenings for all genders and ages.

Leadership: Kelsey Gurganus, RN Nurse Manager, kelsey.gurganus@ecuhealth.org / Kelly Winborne, Assistant Nurse Manager, kelly.winborne@ecuhealth.org

Patient Care

Comprehensive medical care to patients of all genders and ages. This includes, but is not limited to:

- Allergy and asthma
- Arthritis and other rheumatic diseases
- Bone disorders
- Breast health
- Cardiovascular diseases
- Complementary and alternative medicine
- Dermatology
- Diabetes
- Digestive disorders
- Endocrinology

- Environmental medicine
- Gynecological health
- Infectious diseases
- Kidney and urinary system disorders
- Liver, biliary, and pancreatic disorders
- Men's health
- Mental health disorders
- Nervous system disorders
- Respiratory disorders

• Endocrinology

Continuity of care is facilitated in this unit through a multidisciplinary approach for optimization of clinical outcomes. If specialized care is needed, referrals can placed to specialists.

BLS is required for providers and nursing.

- Ear irrigation
- I&O catheters
- Foley change/removal
- Immunizations
- Injections

- Splint application
- Bladder scan
- Lab (i.e., PT/INR, urinalysis, FSBS, A1c, pregnancy test,)
- Electrocardiogram (EKG)
- Dressing changes
- Suture/Staple removal

Outpatient Specialty Clinic ECU Health Bertie Hospital

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Overview

Bed Count: 6 exam rooms
Staffing Ratios: Varies by specialty
Shift Options: Day, Monday-Friday
Scheduling: Manager scheduling
Primary Population: Adult and pediatric outpatient specialty care
Leadership: Kelli Joco, MSN, RN, Nurse Manager, kjoco@ecuhealth.org

Patient Care

The population consists of adult and pediatric outpatient specialties. This includes, but is not limited to:

- Cardiology (adult)
- Gynecology

• EMG

- Infusion therapy
- ENT (adult and pediatric)
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- General surgery (adult)
- Nephrology (adult)
- Non-invasive pain management
- Podiatry (adult and pediatric)
- Wound healing

Patients seen in this multi-specialty outpatient setting will receive high quality, evidence-based, coordinated care aimed at providing access to screenings, prevention, early detection and intervention of acute and chronic disease processes. Continuity of care is facilitated in this unit through communication and collaboration with all members of the patient's healthcare team to help ensure optimization of clinical outcomes.

Registered nurses provide care in conjunction with the nursing assistant and medical team. Assignments are based on the patient's needs and the resources available. BLS and ACLS is required.

- EKGs
- Peripheral and central line management, including phlebotomy
- IV start skills
- Infusion therapy (e.g. antimicrobial therapy, blood transfusions, bone strengtheners, IV hydration, monoclonal antibodies, rabies vaccines)
- Wound care (compression therapy, wound vacs)
- Assisting with procedures (e.g. I&D, simple biopsies, wound debridement, joint injections)

Operating Room ECU Health Bertie Hospital

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Overview

Bed Count: 2 OR suites
Staffing Ratios: 1:1 RN-to-patient
Shift Options: Day, Monday-Thursday 0700-1530
Scheduling: Assistant Nurse Manager completes schedule
Primary Population: Adults who require outpatient surgery
Leadership: Taylor Lewis, Nurse Manager, taylor.lewis@ecuhealth.org / Sharon Bush, Assistant Nurse Manager, Sharon.Summerlin@ecuhealth.org

Patient Care

- Surgical services are provided across a continuum of care that includes preoperative, intraoperative, and postoperative treatment areas.
- We provide age appropriate care quality care to patients requiring surgical services with the goal of providing a safe, effective surgical experience.
- Surgical services include:
 - o General surgery
 - $\circ \quad \text{Ophthalmic surgery} \quad$
 - Podiatry surgery

Care in peri-operative services areas will be delivered by qualified staff with documented skills in the type of surgical care being provided. Types of staff include nurses and surgical technologist. Staffing ratios are determined based on the level of intervention, patient acuity and needs, and types of procedures being performed.

Overview

Bed Count: 1 patient bay

Staffing Ratios: Two nursing team members, one of whom is an RN competent in Phase 1 recovery, are in the same room or unit where the patient is receiving care. Staffing ratios are adjusted based on patient acuity and age. **Shift Options:** Day

Scheduling: Assistant Nurse Manager completes schedule

Primary Population: Adult surgical patients

Leadership: Taylor Lewis, Nurse Manager, taylor.lewis@ecuhealth.org / Sharon Bush, Assistant Nurse Manager, Sharon.Summerlin@ecuhealth.org

Patient Care

- Surgical services are provided across a continuum of care that includes preoperative, intraoperative, and postoperative treatment areas.
- We provide age appropriate care quality care to patients requiring surgical services with the goal of providing a safe, effective surgical experience.
- Post anesthesia care is given to patients requiring the following services:
 - General surgery/endoscopy
 - Podiatry surgery

Care in peri-operative services areas will be delivered by qualified staff with documented skills in the type of surgical care being provided. Types of staff include nurses and surgical technologist. Staffing ratios are determined based on the level of intervention, patient acuity and needs, and types of procedures being performed.

Ambulatory Surgical Unit ECU Health Bertie Hospital

Overview

Bed Count: 6 patient bays
Staffing Ratios: 1:1-2 RN-to-patient
Shift Options: Day
Scheduling: Assistant Nurse Manager completes schedule
Primary Population: Adults who require outpatient surgery and pain management procedures
Leadership: Taylor Lewis, Nurse Manager, taylor.lewis@ecuhealth.org / Blake Perry, Assistant Nurse Manager, ryan.perry@ecuhealth.org

Patient Care

The Ambulatory Surgery Unit provides quality care to patients in our service area who are in need of surgical and pain management procedures. Specific services provided include:

- Pre-operative care of surgery patients for all surgery services
- Post-operative care of surgery patients for all surgery services
- Pain management procedures
- Surgical services include general surgery, podiatry, and ophthalmic surgery

Every patient is assessed and a complete medical, surgical, and medication history is obtained and reviewed. Care for the patient if individualized according to the needs made known by these or other measures.