# Parent/Legal Guardian Proxy MyChart Access

MyChart is ECU Health's free online patient portal. It's an easy and secure way to stay informed about your and your child's health, connect with physicians and nurses, and feel more confident in your family's health. There's even a mobile app so you can stay connected wherever you go.

If you are a parent or legal guardian, you may request proxy access to your child's MyChart account if they're less than 18 years of age. This allows you to access your child's information by logging into your personal MyChart account.
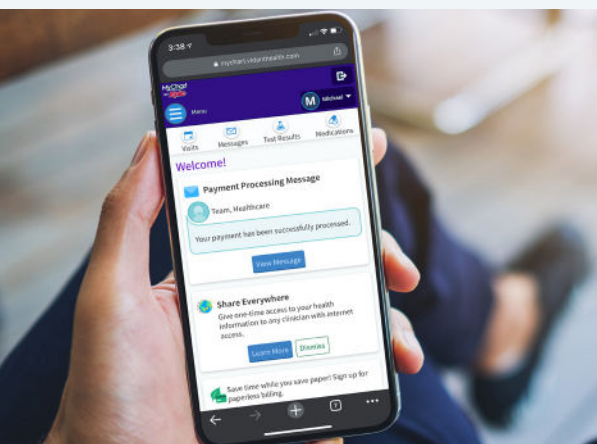
How to request proxy access:

To request proxy access, contact your child's health care provider or call the Health Information Management team at 252-847-4469.

Please note: Features may vary by location.

ECU HEALTH

Access by Age Group

What you'll be able to see and do with proxy access

For children aged 0-12, users with proxy access will be able to:

- Schedule appointments and eCheck-in
- Initiate eVisits for minor conditions
- Request prescription refills
- Communicate directly with your child's doctor's office
- View test results, medications, immunization records and physician notes
- See health information, treatment plans and discharge instructions
- Receive alerts and reminders
- Pay bills
- Request and receive your child's medical records via MyChart

For children aged 13-17, the State of North Carolina limits the information we can share. The following information is available to the proxy of a child aged 13-17:

- Allergies
- View immunization records, most medications and most test results*
- Preventive care reminders
- Schedule appointments
- Send messages to your child's health care team
- Pay bills
- Access this health information via our mobile app
- Request and receive your child's medical records via MyChart

Medications and test results that may impact the privacy of the teen will be kept confidential as required by North Carolina law.

For any other information, you will need to contact the doctor's office directly.